



# Thank you to Uline for their generous support of food banks across Canada!

Uline, a family-owned business, is the leading distributor of shipping, industrial and packaging materials to businesses throughout North America. For over 40 years, they've stayed committed to providing the highest levels of service and quality products to their customers.

# **Exclusive Food Banks Canada Pricing:**

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The following are key items used across many food banks that have been exclusively discounted for the Food Banks Canada network.

ULINE		FOOD BANKS CANADA
Model #	Image	Description
S-4480B		48 x 40 x 36" Double Wall Gaylord Bottom
H-2750FOL-W	AA	Economy Folding Table - 72 x 30", White
H-8964		Economy Stainless Steel Worktable with Bottom Shelf - 60 x 30"
H-5838	Man Indiana D	Safety Economy Cutter
H-2723		Klever Koncept™ Safety Cutter
S-9878		Moving Blankets - Economy





S-21650		PVC Dot Knit Gloves - Single-Sided
S-14179		Uline Industrial Nitrile Gloves - Powder-Free, 4 Mil
S-14317		Uline Polyurethane Coated Gloves - Black
S-15389		Vinyl Food Service Gloves - Powder-Free, 3 Mil, Clear
H-2900		Uline Industrial Pallet Truck - 48 x 27", Yellow
S-423		Uline Industrial Tape - 2 Mil, 2" x 110 yds, Clear
S-3212	ULINE SOURCH MODE TO THE SOURCE AND	Uline Stretch Wrap - Cast, 60 gauge, 18" x 2,000'
S-2190	UUNE SEEDIMA 109	Uline Stretch Wrap - Cast, 80 gauge, 18" x 1,500'

<sup>\*\*</sup>Please note that pricing on ordering portal is exclusive to Food Banks Canada. Please keep it confidential.

## Uline - The Food Banks Canada Savings Program includes:

- A. Preferential rates and discounts up to 30% off on a wide variety of key operational items
- B. Volume discounts on large orders and projects (shelving, boxes, racking, etc.)
- C. Local Account Manager available to support and conduct site visits to assess operational needs





### A. Preferential Rates

- Uline has worked with the Food Banks Canada team to spec and provide significant savings on regularly utilized items
- Discounts range from <u>5-30%</u> off list price based on product category and varying product specs within any given item

#### **B.** Volume Discounts

- Food banks have the ability to reach out for additional discounts on site and volume items/projects
- Food banks can reach out to their local Account Manager or through the ULINE Customer Service team (please see contact information under Order Method below)

### C. Account Manager Support

- Local Account Manager is available to make site visits, provide recommendations, and apply additional discounts
- They can provide potential solutions for packaging, racking, shelving and safety improvements at your site/warehouse
- They have the ability to add additional items to the overall Food Banks Canada program, to receive preferential pricing, and customize needs to each food bank

**Order lead times:** 99.6% of orders ship same day from ULINE distribution centres. Lead time is 1-4 days depending on food bank location

#### Order method:

- To easily place an order, either on credit card or via account terms, the customer service team is available 24/7/365
  - Call 1-800-295-5510
  - Email at customer.service@uline.ca
  - Order online at <u>www.uline.ca</u>

Payment method accepted: Credit Card / Account (Net 30 day terms)

# Steps to start accessing the Uline program for food banks:

**Step 1.** For <u>new ULINE customers</u>, in order to receive your ULINE account number and begin purchasing, please send an email to <u>gavin.hepworth@uline.ca</u> and cc: <u>marketplace@foodbankscanada.ca</u> with the details below.

Name of Food Bank Food Bank address Food Bank Phone #

For <u>existing ULINE customers</u>, to connect to the Food Banks Canada program and begin purchasing, please email <u>gavin.hepworth@uline.ca</u> and cc: <u>marketplace@foodbankscanada.ca</u> with current Uline Account #. Pricing will be applied to current account and ULINE will provide contact information for the local Account Manager.





**Step 2.** Food Banks Canada's preferential rates will be added to the account and the local ULINE representative will contact the food bank with their account number and to answer any questions.

**Step 3.** Account will be set up within 1-2 business days and initial credit limit issued. If a greater amount of credit is required, the individual Account Manager will review and advise that. Terms are net 30 days. Payment by credit card also available.

## For other ULINE information and inquiries, please contact:

Gavin Hepworth, Key Account Manager at Uline Canada

Email: gavin.hepworth@uline.ca

Phone: 1-905-864-7660

24/7 Customer Service Team **Email:** customer.service@uline.ca

Phone: 1-800-295-5510

For other information and Marketplace inquiries, please contact:

Marketplace Manager at Food Banks Canada

Email: marketplace@foodbankscanada.ca