

Thank you to Grand & Toy for their generous support of food banks across Canada!

With over 140 years in the industry, Grand & Toy has created a name for itself as a leader in providing business-focused solutions to organizations across Canada. Food banks across Canada can now benefit from exclusive discounts on Grand & Toy's extensive product selection and services.

Exclusive discount on multiple categories from 40% to 60% for Food Banks Canada:

- Marketing & event material including signage of any kind
- Dry-erase markers & boards
- Bath & facial tissue for bathrooms/kitchenettes
- Batteries of all sizes
- Garbage bags – different sizes & strengths
- Dollies & trolleys
- Any packaging requirements (boxes, tape, void fill, labels)
- Label guns/labels
- Toners, printers, and paper

Grand & Toy – Food bank savings program includes:

- Discounts of 40% to 60% across a wide selection of business and operational products
- Customized shopping experience with access to tools to help you stay on budget
- Dedicated account manager committed to helping you maximize your spend
- Live inventory with discount applied

Volume discounts or special orders:

- **Please note that these cannot be done with on-line orders. Please contact the G & T representative below**
- Grand & Toy can provide incremental discounts on large orders (typically defined as 1 pallet or more of a single product)
- If you don't see something you need, please reach out for special orders
- If you have further questions regarding pricing, bulk orders, or special orders, please reach out to your G&T Representative
- *Quotes provided are valid for 30 days*

Krystal Glavic

National account executive

200 Aviva Park Dr, Vaughan, ON, L4L 9C7

E-mail: krystalglavic@grandandtoy.com | Tel: 416-401-6300

Delivery locations:

- All provinces and territories
- Minimum order of \$30.00 (note: \$9.95 shipping fee)
- Orders over \$50.00 are appreciated for sustainability and are qualify for free shipping*
**Some restrictions may apply*

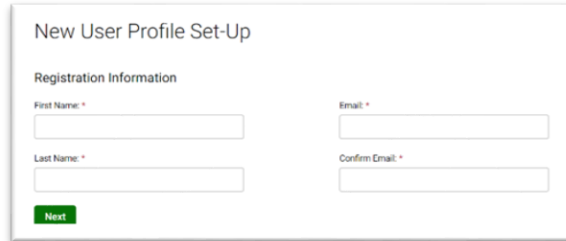
Order lead times:

- Next day delivery available on most items ordered before 2:00 pm local time*
**Some restrictions may apply*

Steps to start accessing the Grand & Toy program for Food banks Canada:

1) To start ordering immediately using a credit card ordering process

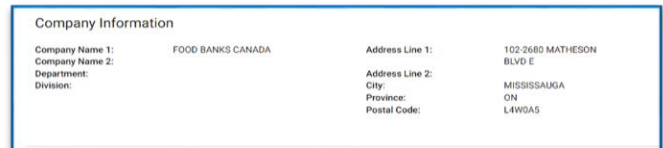
- Sign in on the Grand & Toy link: [Self-Register Link](#)



*Please note: You MUST register using the link above to access the exclusive pricing available to Food Banks Canada’s network.

Account number 423139 (credit card)

- Enter your Name/First Name
- Enter Username: *your email*
- Click next
- Review your user details in the new user profile set-up
- Create your password (case sensitive and alphanumeric)
- Enter your phone number (business or personal)
- **NOTE: Please disregard Food Banks Canada’s address in the company information, you will be prompted to enter your own address at the checkout*



- Confirm details and click SUBMIT
- The new user profile set-up/Thank you page will appear, review information, then click PLACE AN ORDER NOW!

How to place a future order:

- Sign in on the regular Grand & Toy website, www.grandandtoy.com and enter your **new personal username and password**
- If you do not have username and password, please see instructions above
- If any issues, please contact Customer Care by phone 1-866-391-8111 or live chat on the website

2) To order and pay via invoice (non-credit card process).

To receive your Grand & Toy account number and begin purchasing, please follow the instructions as below:

A. Complete the credit application:

[Account Application Form](#)

B. Provide the purchaser(s) information

- Full name
- Email
- Phone



- C. For the “owner” information requested on the application, the Executive Director of the food bank is to complete
- D. Please complete “Special Delivery or Order Instructions” section
- E. Send your credit application to Grand & Toy contact: globalsupport@grandandtoy.com and cc: Lisa Sommers at marketplace@foodbankscanada.ca. Please note account set-up process will take approximately 2-5 days
- F. Grand & Toy representative will send you a welcome email including your account number and login information
- G. Please see *the purchaser guide* below for helpful tips on items search, track an order, process a return, etc.
[Purchaser Reference Guide](#)
- H. Weekly webinar

Grand & Toy offers a weekly webinar session for their website. The weekly webinar dot com demos will provide a general in-depth overview of our e-commerce site at grandandtoy.com and key ordering functionality. Sessions are available in English only.

[Weekly Webinar Training](#)

Make sure to visit their website at grandandtoy.com. If you have any questions about Grand & Toy’s products, services and solutions, contact Customer Care by phone 1-866-391-8111, email customerservice@grandandtoy.com or chat online with a Grand & Toy customer care representative.

For other information and Marketplace inquiries, please contact:

Lisa Sommers, Marketplace Manager at Food Banks Canada

Email: marketplace@foodbankscanada.ca

Phone: 1-877-535-0958 ext. 252